
LAURA PRICKETT

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PROFESSIONAL SUMMARY

Personable, adaptive, and motivated looking for a challenging and interesting new role to complement educational achievements. Always prepared with an open mind, flexibility, and a positive attitude in addition to productive and excellent time management and multitasking skills. Small number of different companies in work history prove commitment, dedication, and loyalty to a workplace. Searching for an opportunistic career involving factors such as sustainability, socioeconomic development, or environmental conservation to expand and continue involvement beyond that of educational achievements.

SKILLS

- Customer Service
- Hospitality
- Leadership
- Teamwork
- Multitasking
- Time management
- Working under pressure in fast-paced environments
- Open-minded
- Flexible
- Adaptable
- MS Office and PowerPoint proficiency
- Research skills
- French language

WORK HISTORY

Server Trainer, 08/2013 to Current

Darden Restaurants – Lakewood, CO

- Began as Server in Scottsdale, AZ (Dec 2013-Aug 2016); relocated to Lakewood, CO (Aug 2016-present)
- Set/enforce performance and service standards to keep consistent, high-quality environment devoted to customer and team member satisfaction.
- Teach food and beverage classes for new team members in addition to training in specific procedures, policies, and strategies that maximize job satisfaction and productivity in an inclusive atmosphere.
- Provide feedback to higher management in training procedures and general daily feedback on restaurant procedures.
- Constant multitasking in high-volume restaurant.
- Diligent and responsible in handling customers' money, food allergies, and intoxication levels.

- Able to communicate with and work alongside non-English speakers, thus demonstrating ability to excel at cross-cultural understanding, appreciation, and communication.

Bartender, 08/2010 to 12/2014

Bjs Restaurants Inc. – Chandler, AZ

- Began as Server in Cincinnati, OH (Aug 2010-Feb 2013); relocated to Chandler, AZ (Feb 2013-Dec 2014)
- Maintained secure cash drawers in high-volume environment.
- Applied excellent organizational and multitasking abilities to handle simultaneous customer, team, and business needs while avoiding unnecessary delays or errors.
- Generated higher ticket averages by guiding team members on suggestive up-selling techniques.
- Diligently observed customers and followed legal policies to verify ages and monitor intoxication levels.

EDUCATION

Master of Science: Global Technology And Development, 2019

Arizona State University - Tempe, AZ

- Focused on global affairs and the implications of technological advances worldwide, specifically in sub-Saharan Africa.
- Specifically focused on the idea of the sustainable balance of environmental conservation and socioeconomic development of underdeveloped communities and how to advance technologies and national/international political policies to incorporate environmental rights.
- Thesis: "NGOs in the Global Conservation Movement: Can They Prevent Extinction? (African Apes as an Example)".

Bachelor of Arts: International Affairs, 2012

University of Cincinnati - Cincinnati, OH

- Completed double-major in International Affairs and French Language and Culture.
- Obtained certificate in French Business in the French Language.
- Jan. 2010-May 2010-Completed a five-month study abroad French Language program in Grenoble, France at the Université de Grenoble Stendhal 3 while living with host family and participating in cultural immersion activities.
- Focused on globally integrative courses to gain historical, political, and socioeconomic knowledge/understanding on global issues, ideas, events, and cultures.
- Dean's List.

High School Diploma: 2007

Lakota West High School - West Chester, OH